

Sylvia R. Schaerer

Sylvia R. Schaerer, P.H.R., is the Organizational Development/Human Resources Strategist for International Professional Development Services (**IPDS, LLC.**), a statewide company that provides training and consulting in the areas of human resources, language, and workplace diversity. She comes with impressive credentials, having worked as human resources manager, as well as trainer and consultant for many companies throughout the states of Nevada and California. Most recently, she worked as Training Manager for the MGM Grand University, overseeing the research, coordination, development, implementation, and evaluation of the University's training programs, which included management training, MGM MIRAGE upward mobility programs, diversity training, ESL, Workplace Spanish, and other cutting-edge training initiatives. Under her expert guidance, MGM MIRAGE met their 2004 diversity strategic planning goal, which was assigned to the organization's Human Resources Council.

A forward-thinker by nature, Ms. Schaerer enjoys a fine reputation for implementing result-oriented training programs for management, as well as line-level employees. During her professional career, Ms. Schaerer has been successful in creating community collaborative efforts and business partnerships.

Ms. Schaerer has lived both in South America and the United States, and travels frequently to Europe with her husband, Marcel, and three children. They both have made Nevada their home for over 25 years.

Philosophy

Ms. Schaerer's life-long commitment to cutting-edge human resource development initiatives embraces quality, integrity, humor, performance, accountability, and excellence!

To bring this result-oriented trainer to your organization, contact **IPDS, LLC** at (702) 242-1890 or e-mail at ipdslv@cox.net.



Education/Certifications

- Bachelor of Science in Business Administration with a concentration in Human Resources Management - University of Nevada, Reno
- Nationally Certified Professional in Human Resources (P.H.R.) – Human Resource Certification Institute (H.R.C.I.), Washington, D.C.

Work History

- Special Projects/Research Director and Co-owner of IPDS, LLC. – Las Vegas/Reno, Nevada
- MGM Grand University Training Manager – Las Vegas, Nevada
- Human Resources Manager, The Medical Group of Northern Nevada – Reno, Nevada
- Account Manager/Workers' Compensation Division, National Coordinator/Targeted Jobs Tax Credit Program, The Gibbens Company – Reno, Nevada and Los Angeles, California
- Land/Legal Administrator/Regional HR Generalist, Placer Dome Exploration US – Reno, Nevada

Awards

- Congratulatory Letter from Senator Harry Reid on workforce training efforts and commitment
- NNHRA Certificate of Appreciation for her contribution and lead participation in Nevada's First Workplace Diversity Conference that led to the SHRM 2002 Pinnacle Award
- Accentuate the Positive Award for community involvement
- St. Mary's Medical Center Award for outstanding assistance with Salud en Acción (Health in Action) pilot program
- Certificate of Appreciation from the City of Reno for assistance with the 2002 Regional Plan Update Public Workshop

Affiliations

- Diversity Committee – Co-Chair Southern Nevada Human Resource Association
- Diversity Committee Chair – Northern Nevada Human Resources Association (former)
- Member – Society for Human Resource Management (SHRM)
- Member – Latin Chamber of Commerce

Clients Include

- American Linen Service Company (ALSCO)
- Barnes & Noble
- BTS Group
- Caesars Tahoe
- City of Reno
- Circus Circus
- Clark County Library
- DuraBond Bearing Company
- Duramix - California
- International Game Technology/IGT
- Jack in the Box
- Littler Mendelson, LLP
- Macy's
- Moen, Inc. – Las Vegas
- Quebecor World, Inc.
- Placer Dome Exploration, Inc.
- Pechanga Hotel Casino – California
- R&R Partners

What professionals are saying:

"My sincere thanks and congratulations on an outstanding job in overseeing the Cultural Attitudes Focus Group process for our task force."

—Miriam Hammond,
VP of Human Resources, MGM Grand

"Sylvia is very knowledgeable and experienced with the differences of both the Hispanic and Anglo cultures. The information that I received was very useful on the job, especially in communication with Hispanic employees. I am much more empathetic and sympathetic with the challenges they face during their working lives. Great trainer!"

—Maggie Flury, Innotrac

"This presenter really steps through critical issues regarding bringing effective diversity training to the workplace. She offers realistic, easy applicable techniques and solutions. Excellent Trainer!"

—Sam Bethel, Dir of Diversity Training / Las Vegas Metro Police Dept.